Documentation Descriptions

(adapted from Non-Fatal Strangulation Descriptors for Examiners, by Donna A. Gaffney, DNSc, RN, FAAN)

When documenting patient behaviors use objective descriptors to describe patient's appearance, eye contact (or lack of), speech, and other behaviors. Use patient's statements in quotes when possible – never paraphrase anything you put in quotations.

	Word suggestions	Phrase Suggestions	Avoid
Eye Contact	Stare, Fixed	Looks at (ceiling, floor, etc.)	Good (as in "good eye contact"
	Watch(es)		Poor (as in "poor eye contact")
	Glances	Glances at RN only when addressed	
	Avoids	Averts eyes, closes eyes (how long?)	
Speech	Mumble, stammer	Responds with one or two-word answers	
	Stutter	Responds only when asked questions	
	Shout, screams, yells	Cries while speaking Cries when describing sexual contact	
	Whispers	Differentiate from hoarseness	
	Slow, hesitant monotone	Hesitates 5-20 seconds when describing sexual contact	
		Pauses before stating (what?)	
Responsiveness	Follows directions (to do what?)	Answers questions when asked	Cooperative
	Unresponsive	Responds only when asked questions	
		No response to questions when asked about sexual contact	
Nonverbal expressions	Cries, sniffles, moans, weeps, sob, sigh, whimpers		
Facial expressions	Frown, flinch, wince, pursed lips, scowl, clenched jaw,	Grinds teeth biting lips	

	Word suggestions	Phrase Suggestions	Avoid
Body Posture or muscular tension	slouch, stoops, tremor, slump, quiver, restless, shudders, tremble, shake, clutching (what?),	Clenches fists crosses arms in front of body Wringing hands Tapping feet draws legs up, wraps arms around legs	
Behaviors and Actions	Pacing, startled, cringe, flinch, cowers	Holds front of shirt together with both hands Wipes eyes/nose with tissue Pulling at sheets Clutching clothes Picking at clothing when describing sexual contact	
Demeanor	serious, silent, somber, listless, quiet, agitated, solemn, sluggish, irritated		Depressed Sad In shock Cool Composed Flat affect Disinterested Angry Raging