### 05.04 WORKPLACE EMERGENCIES

### I. GENERAL

- A. Personal safety is of paramount concern in reacting to any emergency situation. Due care must also be taken to avoid risk to others in dealing with emergency situations.
- B. These procedures are general guidelines and some minor changes may be required for applicability to each ISP facility. Refer to your district/work unit's Continuity of Operations (COOP) document for procedures unique to your work unit. ISP employees must attest to their understanding of this procedure during each annual performance evaluation.

### II. EMERGENCY SUPPLIES AND INFORMATION

- A. Each work unit supervisor must annually ensure the following are available and identify their locations:
  - 1. first-aid kit;
  - 2. flashlight:
    - 1. centrally located within the work area; and
    - 2. in good working order;
  - 3. a diagram depicting primary and secondary evacuation routes posted near the entrance/exit doors; and

### III. INTERNAL NOTIFICATION

- A. Initiate emergency actions without further notification in situations you deem life threatening.
- B. If you feel emergency actions are necessary, immediately call 911
- C. When 911 is dialed from an ISP VOIP phone, the following will be notified through a system generated email message which will indicate the employee's work district and program:
  - 1. Dispatch (RCCN or RCCS as applicable) will coordinate notification of necessary personnel;
  - 2. Network Operations Center (NOC); and
  - 3. HQ & DO Command Staff.

# IV. THE PUBLIC ADDRESS SYSTEM (MERIDIAN FACILITY ONLY)

- A. The public address system is for emergency notification only.
- B. In an emergency, an announcement is made over the public address system by the NOC staff providing instructions for employees.

C. ISP BOS coordinates quarterly testing to ensure system is operational.

### V. TERRORIST/AGGRESSOR INCIDENTS

A. If you overhear or witness an individual making threats in or near an ISP facility, call 911.

### VI. SUSPICIOUS OBJECTS

- A. If you notice a suspicious and potentially hazardous article, package or object, ensure everyone is evacuated from the immediate area.
- B. Move 500 feet from the object and call 911.
- C. When feasible keep the object or area access in view and prevent others from entering the area until emergency responders arrive.
- D. Avoid making any radio transmissions within 200 feet of the object.
- E. Personnel handle, transport, or dispose of explosive or hazardous materials only in accordance with applicable training.

#### VII. BOMB THREATS

- A. If you receive a bomb threat by telephone:
  - 1. keep the person on the telephone as long as possible;
  - 2. signal a co-worker to help you notify your supervisor or designee;
  - 3. get as much information as possible concerning the device and the caller;
  - 4. after ending the telephone call, immediately notify your supervisor or designee;
  - 5. the supervisor or designee contacts any HQ Captain, a Major, the Deputy Director or the Investigations office to assist with assessment of the immediate threat.
- B. If you receive a bomb threat in writing:
  - 1. immediately notify your supervisor or designee;
  - 2. the supervisor or designee contacts any HQ Captain, a Major, the Deputy Director or the Investigations office to assist with assessment of the immediate threat;
  - 3. complete a "Bomb Threat" card;
  - 4. save all material including any envelope or container; and
  - 5. avoid any unnecessary handling of the material.

## VIII. HANDLING SUSPICIOUS MAIL

A. If you process and distribute mail, wear surgical gloves when handling and opening mail.

- B. Do not open any package you consider suspicious for any reason. Call your supervisor or designee, who will notify chain of command to determine further action as necessary.
- C. If you open a letter or package and something suspicious leaks out or there is a threat letter inside, carefully put the letter or package down and don't move it:
  - 1. leave the immediate area and have anyone else in the immediate area leave and carefully close the door;
  - 2. contact your supervisor or designee; and
  - 3. remain nearby and prevent others from entering the area where the mail was left.
- D. Threatening letters are investigated as crimes. Call your supervisor or designee, who will notify chain of command to determine further action as necessary.

## IX. MEDICAL EMERGENCY

- A. If you are the first employee on-scene at a medical emergency, first survey the scene for further hazards.
- B. Determine the person's medical condition.
- C. Shout for help, and then instruct someone nearby to dial 911 to request medical assistance and retrieve an AED, if applicable.
- D. Designate someone to meet EMS where designated and take them to the emergency site.
- E. Do not move the victim unless absolutely necessary.
- F. Give immediate aid to the victim within the limits of your training.

### X. SEVERE WEATHER

- A. Unless otherwise instructed, in the event of weather severe enough to require action other than evacuation of the building, remain in the office area.
- B. Stay away from windows and other areas that might represent hazards due to flying debris.
- C. Seek shelter under a steel-framed doorway, desk, table or other heavy item of furniture.

# XI. EARTHQUAKE

- A. In the event of an earthquake, remain in the office area.
- B. Seek shelter under a steel-framed doorway, desk, table or other heavy item of furniture.

# XII. FIRE OR STRUCTURAL FAILURE

- A. If you notice a fire, structural failure or any immediate hazard requiring evacuation, pull the fire alarm and dial 911 to report the fire.
- B. Each evacuating employee must:
  - 1. remain calm;
  - 2. assist nearby impaired individuals to evacuate the building;
  - 3. immediately report to your supervisor or designee at the designated marshaling area;
- C. The supervisor or designee accounts for all staff and reports accountability status to emergency responders.
- D. Every reasonable effort should be made to notify others in the building without compromising personal safety.

### XIII. AFTER HOURS/WEEKEND EMERGENCY ACTIONS

- A. Limited on-site resources exist for immediate response to emergencies prior to 8:00 A.M., after 5:00 P.M., or during weekends and holidays.
- B. Medical emergency:
  - 1. dial 911; and
  - 2. provide the dispatcher for the responding agency with any requested information.
- C. Fire or other structural emergencies:
  - 1. pull the nearest fire alarm;
  - 2. dial 911 to report the emergency and location; and
  - 3. follow normal evacuation procedures.
- D. Possible intruder:
  - 1. if possible, lock any door between you and the possible intruder;
  - 2. dial 911; and
  - 3. provide the dispatcher for the responding agency with any requested information.
- E. Suspicious object or bomb threat:
  - 1. dial 911; and
  - 2. follow the procedures in sections F. and G. above.
- F. Notify the Deputy Director of the emergency through the chain of command as soon as the emergency allows.