Distributed from the ISPFS List-serve on 6/9/2011

Subject: Lifeloc DataTrak Software Patch

Officers using Lifeloc DataTrak software:


Some of the ISP Troopers let us know of two different comp port DataTrak software issues. We have been working with the manufacturer to resolve this issue and we believe it has been resolved. Lifeloc had to do some troubleshooting and have provided a patch for the problem. ISP officers should be getting an email through their chain of command regarding how to download and execute the patch. ISP officers will download the patch off the ISP N: drive.


Other (non-ISP)law enforcement officers using this software can download the patch at http://www.mediafire.com/?qble5joz2ctui This is a zip file and it will have to be unzipped before it will install. Once it is unzipped, click on the setup.exe file and it should install. You DO NOT need to uninstall the software as the patch will do everything for you. LE agencies will also get the patch from Lifeloc via email to their agency tomorrow or via snail mail disk next week.


This patch requires your unique agency key code from Lifeloc to install. If you do not know your code, Lifeloc will include that with the information they provide. I can also assist you in getting your key code if you need that assistance.


If any of you have issues with this process or with DataTrak in general, please let me know and we will get them resolved.


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