

SOCIAL MEDIA TERMS OF USE

Important information
regarding the use of
our online presence



Idaho State Police





Idaho State Police

Service Since 1939



Colonel Kedrick R. Wills
Director

Brad Little
Governor

December 2023

Idaho State Police

SOCIAL MEDIA TERMS OF USE

NOTE: If you are experiencing an emergency, need immediate police assistance, or want to report a crime in progress, dial 911.

This is the official social media page of the Idaho State Police (ISP). We recognize the valuable role social media plays in creating and building connections between our agency and the people we serve. To learn more about ISP, visit isp.idaho.gov.

This page is expressly intended to be a limited public forum in which the State of Idaho and ISP retain discretion to limit the subjects being discussed. We encourage sharing your thoughts and ideas on topics being discussed but have Rules for Commenting and Posting ("Rules") to encourage relevant, civil discourse and appropriate discussion for all ages to prevent anything that might impede the purpose of our social media sites. The purpose of ISP using social media is to convey important public safety information and matters of public interest concerning the agency's programs. The goal of ISP using social media is to effectively and immediately reach Idaho residents in our efforts to further our mission: To serve and protect the lives, property, and constitutional rights of the people of Idaho.

Before posting on this page, please review all the following Terms of Use:

- Posting on this page constitutes acceptance of all Terms of Use.
- ISP maintains the right to modify Terms of Use without notice. Any change is effective upon posting to this page.
- Comments are the opinions of individual commentators and do not necessarily reflect the opinion or policy of ISP, its employees, or agents, nor does ISP endorse any third-party comments.

Rules for Commenting and Posting:

- This page is not actively monitored.
- ISP will not edit comments posted on this web page. However, we reserve the right to hide, remove comments, or block users without prior notice if a violation of any of the following rules occurs.
- Official complaints cannot be filed through ISP social media pages. Formal complaints must be filed with the ISP Office of Professional Standards. (www.isp.idaho.gov/complaint)
- Communications and/or requests made through ISP social media in no way constitute a legal or official notice of or comment to ISP.

No post or comment shall:

- Be unrelated to, or irrelevant to, the topic of the page or specific post;
- Contain language or content which promotes, fosters, or perpetuates harassment or discrimination against or based on race, creed, color, age, religion, gender, marital status, national origin, physical or mental disability, veteran status, sexual orientation or gender identity/expression, income, or English proficiency;
- Contain profane, obscene, or violent language or content;

- Contain threats to any person or organization or contain information that may tend to compromise the safety or security of the public or public systems;
- Contain defamatory, harassing, or personal attack language or content;
- Communicate any private personal information, including home address, phone number, cell phone number, or personal e-mail addresses;
- Solicit for, promote, or advertise a business or products or propose a commercial transaction;
- Support or oppose political campaigns or candidates for elective office;
- Contain sexual content or links to sexual content;
- Contain duplicate posts or repetition of comments by the same User on the same or multiple posts;
- Encourage, solicit, or incite illegal activity, including speech integral thereof, or include conduct in violation of federal, state, or municipal law;
- Contain content that violates a legal ownership interest (e.g., patent, trademark, copyright, or trade secret) of the State or any other party;
- Contain confidential or proprietary information;
- Contain information that may interfere, inhibit, or compromise current investigations, law enforcement tactics, or the safety of ISP employees;
- Contains spam or comments posted by "bots" or other automatic software programs.

Public Record:

Comments are considered a public record subject to public disclosure under Idaho Public Records law. Users posting information related to a crime on this page may be placing themselves in the position of becoming a witness in court proceedings.

Photos and Videos:

ISP does not allow the posting of photos, videos, or links directly to the page by anyone other than members of the agency. If you have photos, videos, or links you would like to share, e-mail isppio@isp.idaho.gov. Photos and videos submitted by e-mail must also follow the terms of use.

Third-Party Terms and Control:

Any individual accessing this page is also subject to the terms of use of the website provider ("Provider"). ISP has no control over a Provider's terms of use, content, commercial advertisements, or other postings produced by the Provider that may appear on this page as part of the Provider's website environment. ISP cannot control removing comments associated with the Provider's policies and standards.

User Privacy:

Users shall have no right to privacy on ISP's social media sites. Any posts or comments submitted to ISP's social media sites are considered public records subject to ISP's record retention schedule and disclosure duties, as are their lists of fans (i.e., the individuals who "like" or otherwise show support for a comment or post). A User has no right to privacy of his or her name or information submitted on ISP social media sites.

License to Reuse Posts and Comments:

By posting or commenting on an ISP social media site, you are granting ISP and its affiliates, employees, consultants, and representatives a worldwide, irrevocable, nonexclusive, royalty-free license to use, adapt, copy, distribute, transmit, publicly display, translate, and reformat your post or comment in any existing or future media. You additionally agree that ISP may publish or otherwise disclose your name or username in connection with your post or comment.

Public Records Requests and Notices:

Comments asking for public records will not be considered. Please make such requests to the appropriate ISP District. A list of districts is available on our website, www.isp.idaho.gov.

Appeal and Access Restoration Process:

-To have a comment unhidden or an account unblocked, the commenter must appeal to the ISP Public Affairs Office by sending an e-mail within five (5) days of the adverse action to isppio@isp.idaho.gov. A comment will be restored to public view within fourteen days of receipt of a timely appeal if it is determined that it did not violate the standards described above.

-An account will be unblocked, and access will be restored within fourteen days of receipt of a request for reinstatement if the ISP Public Affairs Office determines (a) that the grounds for reinstatement are sufficient or (b) a sufficient period of time has passed.

-“Sufficient grounds for reinstatement” include, but are not limited to, a statement that the user will abide by this policy in the future shall be sufficient grounds for reinstatement, except when a user has continued to violate the policy after having made such a statement.

-“A sufficient period of time” is any time after (a) one month after the account was blocked for the first violation of these standards or (b) six months if the account has previously been blocked for violation of these standards.

-A commenter may appeal a decision of the ISP Public Affairs Office to the Director by sending an e-mail to isppio@isp.idaho.gov within 5 business days after the Public Affairs Office decides.

Reporting Inappropriate Conduct:

ISP does not guarantee that comments are monitored regularly. In addition to engagement on the topics posted, users may report inappropriate content to the moderators of the social media website or contact the ISP Public Affairs Office at isppio@isp.idaho.gov at any time to identify comments or other conduct in violation of this policy or of the law. Until a comment violating the policy is removed, users should ignore it or, if responding, comply with the policy.

GENERAL NOTICES:

-Legal notices and other requests, such as requests for records, Notices of Claims required as a condition to sue the State, an arm of the State, or its employees, or service of summonses or subpoenas may not be made through social media comments. They will not constitute valid compliance with statutory notice and service requirements.

-Comments made on this page do not constitute official notice or comment for any rulemaking.

-Any information posted on any ISP social media website is provided on an ‘as is’ basis, and all individuals who view the material assume the risk of use or reliance on such information.

-ISP, officers, employees, or agents are not liable for any injury or damage resulting from viewing, distributing, or copying materials on a social media platform or account, including, without limitation, liability for indirect, special, incidental, or consequential damages. The Idaho State Police makes no warranty that information posted or comments amended to any postings are free of copyright claims or other restrictions on free use.